

Dear guests and partners,

First of all, we hope you are all safe and looking forward to your next vacation with us. We hope the below document will ensure everybody that our guests will enjoy a safe vacation. This document is based on what we know today and that might change tomorrow again. We will continue to monitor the latest trends and will adapt our operations and this document based on new insights and our experiences. We will make sure to make your stay as safe and hassle free as possible. Of course, this will result in new procedures and therefore we hope and ask for your understanding. Suggestions are always appreciated.

We look forward to welcome you again with a fresh cold drink! For now, stay safe.

Kim & John

Oasis Guesthouse Bonaire

GENERAL

- Management will make sure all safety measures are carried out and will ensure compliance
- Suspected cases will be reported immediately to the local authorities to ensure proper diagnosis.
- Oasis has already strict personal hygiene rules in place and will ensure they are known and being followed.
- Shared equipment will be cleaned and disinfected.
- Social distancing will be enforced.
- Communication towards guests and staff about hygiene rules and social distancing will be proper and clear.
- High touch point areas will be cleaned more frequently and thoroughly.
- o All public areas will be checked, cleaned and disinfected more frequently
- o Keys will be disinfected for every new arrival.

AIRPORT TRANSFER

- OASIS will follow the local regulations with regards to transportation and social distancing.
- OASIS will encourage transfer per party/family.

GUEST ROOMS

- We will continue strict cleaning standards.
- Guest rooms will only be entered when guests are not present.

HOUSEKEEPING

- o Public areas will be cleaned and disinfected more frequently.
- o High touch point areas will be frequently and thoroughly cleaned and disinfected.
- We will pay special attention to areas such as door handles, switches, etc.
- We use approved disinfectant products and proven sanitizing methods.